

## LIST OF SUBPROCESSORS

### **General Information:**

This document lists the Subprocessors that the ESI entity, named on the Order, engages when providing licenses and services to its Clients, unless agreed somewhere else by the parties. It will be updated if required.

### **Definitions :**

"Adequacy Decision" shall mean an a decision in the meaning of Article 45 of the General Data Protection Regulation (EU) 2016/679. Link to latest list of adequacy countries defined by the EU : [https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions\\_en](https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en)

"Subprocessor" shall mean any further Processor engaged by ESI GROUP that has access to Personal Data.

### **Modifications - New Subprocessors**

New Subprocessors are highlighted in the corresponding column.

This list of subcontractors may be modified at any time by ESI GROUP. Notification of changes will be made in accordance with the applicable confidentiality policy.

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## List of Subprocessors

### Third parties:

A list of our service providers who have access to the personal data entrusted to them by you during the performance of the license or service contract.

Entity Name	Country / Territory where processing is performed	Registered Address	Description of treatment	Point of contact	New Subprocessor
<b>Google, Inc. and its subprocessors</b> <a href="#">List of Subprocessors and processing locations are indicated on the Google Cloud Platform Subprocessor's page</a>	United States Global	1600 Amphitheatre Parkway Mountain View, CA 94043, United States OR 52 Henry St, Detroit, MI 48201, USA	<ul style="list-style-type: none"> <li>• Cookies</li> </ul>	<a href="#">Centre d'aide sur la confidentialité - Aide Règles (google.com)</a>	
<b>Microsoft Corporation and its subprocessors</b> <a href="#">List of Subprocessors and processing locations are indicated in the Microsoft Trust Center</a>	United States Global	One Microsoft Way, Redmond, WA 98052, USA	<ul style="list-style-type: none"> <li>• Clients and prospect relationship management</li> </ul>	<a href="http://go.microsoft.com/?linkid=9846224">http://go.microsoft.com/?linkid=9846224</a>	
<b>Salesforce.com Inc.</b>	United States	Salesforce.com Inc P.O. Box 203141 Dallas, TX 75320-3141, United States	<ul style="list-style-type: none"> <li>• Clients and prospect relationship management</li> <li>• Management of contact</li> </ul>	<a href="mailto:datasubjectrequest@salesforce.com">datasubjectrequest@salesforce.com</a>	

			books of Clients, prospects, press, partners, etc. <ul style="list-style-type: none"> <li>• Management of promotional and advertising operations with Clients and prospects (targeted emails)</li> <li>• Management of tracking tools with prospects and Clients (cookies)</li> <li>• Management of marketing objectives with prospects (nurturing) and Clients (scoring)</li> <li>• Marketing impact analysis management</li> <li>• Quality management of Clients and prospects data (enrichment, updating and verification of data via external service providers)</li> <li>• After-sales service management and ticket tracking</li> </ul>		
<b>Amazon Web Service, Inc. (AWS) &amp; Amazon Web Services EMEA SAR and its subprocessors.</b> <a href="#">List of Subprocessors and processing locations are</a>	United States / European Union Global	2021 7th Avenue, Seattle, Washington 98121, USA; 38 avenue John F. Kennedy 1, L-1855, Luxembourg	<ul style="list-style-type: none"> <li>• storage of content services</li> </ul>		

<a href="#">indicated on the AWS Subprocessor's page</a>					
<b>NETSUITE by ORACLE</b>	United Kingdom	Oracle Corporation UK Limited Oracle Parkway Thames Valley Park Reading RG6 1RA United Kingdom	<ul style="list-style-type: none"> <li>• Management of Clients financial flows / accounting</li> <li>• Accounts Receivable Management for Business Intelligence</li> <li>• Account Management for Income Statement Consolidation</li> <li>• Accounts Receivable Management for Financial Account Reporting</li> </ul>	<a href="#">Privacy Choices and Data Subject Rights (oracle.com)</a>	
<b>CYLYNT LTD</b>	European Union (Ireland) / United States	Fitzwilliam Hall Fitzwilliam Place Dublin, D02 T292 Ireland	<ul style="list-style-type: none"> <li>• helps ESI to protect its intellectual property from non-compliance and piracy about its product software</li> </ul>	<a href="mailto:dataprivacy@cylynt.com">dataprivacy@cylynt.com</a>	
<b>Atlassian. Pty Ltd</b>	Australia	Level 6, 341 George Street Sydney NSW 2000 Australia	<ul style="list-style-type: none"> <li>• ticketing system</li> </ul>	<a href="mailto:dataprotection@atlassian.com">dataprotection@atlassian.com</a>	

Distributors of our software products

A list of our distributors who have access to the personal data entrusted to them by you during the performance of the license or service contract. Only Client who have gone through a distributor are concerned by this list. The distributor in question has access to this personal data for the purposes of executing the contract.

Entity Name	Country / Territory where processing is performed	Registered Address	Software Product Distribution	Point of contact	New Subprocessor
AGITO AS	Sweden	Dyrmyrgata 35, 3611, Kongsberg, Norway	SimulationX	<a href="mailto:post@agito-td.com">post@agito-td.com</a>	
CONSULTORES CPM S.A. DE C.V.	Mexico	#36-103, Milenio III Queretaro, Qro 76060	Smart Manufacturing	<a href="mailto:contacto@consultorescpm.com.mx">contacto@consultorescpm.com.mx</a>	
ELITE-CROWN SOFTWARE AND CONSULTING  CO. LTD.	Taiwan	2F., No.122, Sec. 3, Chongxin Rd., Sanchong Dist., New Taipei City 24143, Taiwan (R.O.C.)	Smart Manufacturing, VPS, VA	<a href="https://www.ezb2b.com/eng/Inquiry5333">https://www.ezb2b.com/eng/Inquiry5333</a>	
INFORMATION SERVICES INTERNATIONAL-DENTSU, LTD.	Japan	2-17-1, Konan, Minato-ku, Tokyo 108-0075, Japan	IC.IDO	<a href="mailto:privacy-info@group.isid.co.jp">privacy-info@group.isid.co.jp</a>	
INTERSIM CO., LTD	Thailand	19/450, Klongjun villa1, Nawamin Rd, Soi Nawamin32, Klongkum, Buengkum, Bangkok, 10240, Thailand	ProCAST, QuikCAST, SALSA3D	19/450, Klongjun villa1, Nawamin Rd, Soi Nawamin32, Klongkum, Buengkum,	

				Bangkok, 10240, Thailand	
<b>JASONTG INC.</b>	South Korea	SamwonBldg, Suite # 211, 1377 Yangjae-daero, Gangdong-Gu, Seoul, 05376 Korea	SimulationX	<a href="mailto:qna@jasontg.com">qna@jasontg.com</a>	
<b>JIANGSU ZHAOCHI TECHNOLOGY CO., LTD</b>	China	South Building, Industrial Park, Chengnan New District, Yancheng City, Jiangsu Province, China	VA One, SYSWELD, Simulation X	<a href="mailto:Charles.qi@zcpim.com">Charles.qi@zcpim.com</a>	
<b>NEWTONWORKS</b>	Japan	1-16-10 Kyobashi, Chuo-ku, Tokyo 104-0031	SimulationX	<a href="mailto:info@newtonworks.co.jp">info@newtonworks.co.jp</a>	
<b>ONATUS</b>	Turkey	GOSB Technopark 2.Uretim Binasi 5. Unite 1. Kişim Gebze-	ProCAST,VA-One, Welding, VPS	<a href="mailto:sales@onatus.com">sales@onatus.com</a>	
<b>PACIFIC ESI</b>	Australia	20D Grose St, Glebe NSW 2037, Australia	All (Excluding Systus)	<a href="mailto:enquiries@esi.com.au">enquiries@esi.com.au</a>	
<b>PT HASTACACITRA PASTIKA</b>	Indonesia	Sudirman Park, Block C No. 52, Jalan K. H. Mas Mansyur Kav. 35, Jakarta 10220, Indonesia	ProCAST, Sysweld, VPS, PAM-Stamp	<a href="mailto:Marketing.sw@hastaca.co.id">Marketing.sw@hastaca.co.id</a>	
<b>PT SAMUDERA ASIA PASIFIK</b>	Indonesia	Serpong Scientia Business Park Tower 2, Lantai 2, Jl. Boulevard Gading Serpong Blok O/2, Serpong Tangerang - 15180 Indonesia	Sysweld, PAM-Stamp	Serpong Scientia Business Park Tower 2, Lantai 2, Jl. Boulevard Gading Serpong Blok O/2, Serpong Tangerang -	

				15180 Indonesia	
<b>SENTIO TECHNOLOGIES PVT. LTD.</b>	India	B-14-15, Shreeram Residency, Suvarnabaug Colony, Kothrud, Pune 411029, India	Welding	<a href="mailto:sales@sentiotechnologies.com">sales@sentiotechnologies.com</a>	
<b>TRIDENT TECHLABS PVT. LTD.</b>	India	White House, 1/18-20, Rani Jhansi Road, New Delhi – 110 055	SimulationX	<a href="mailto:corporate@tridenttechlabs.com">corporate@tridenttechlabs.com</a>	
<b>VPI POLSKA SP. Z O.O.</b>	Poland	Cieplownicza 23, 31-574, Kraków, POLSKA	PAM-Stamp, ProCAST	<a href="mailto:IODO@tmsys.pl">IODO@tmsys.pl</a>	
<b>ZHUTAI(SHANGHAI)INFORMATION TECHNOLOGY CO.,LTD.</b>	China	1288 Yecheng Road, Jiading District, Shanghai, 215300 China	Casting	1288 Yecheng Road, Jiading District, Shanghai, 215300 China	
<b>ZUKEN TEC INC.</b>	Japan	3-1-1 Shin Yokohama, Kohoku-ku, Yokohama, Kanagawa, JAPAN	SimulationX, VPS, IC.IDO, EMAG, Pro-SIVIC	<a href="#">Contact - Zuken EN</a>	